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Lead topic: Organisational Capability Reviews (Action 20 Renewal Plan)	Sub-topic: Pilot Review of the Department of Transport, Tourism & Sport	Contact: Dave Hanley, Gerry Cribbin, Alan Cromie
FAST FACTS		
<ul style="list-style-type: none">• Review of the Department of Transport, Tourism and Sport commenced in June 2016 and involved a series of one-to-one interviews with Departmental Senior Management (Management Board and a cross section of Principal Officers)• A wide range of the Department's Agencies and stakeholders were also interviewed.• First draft of a Report was circulated to the Department's Management Board and to the External Review Panel (which oversees the process) in February 2017.• Discussions with the Department and the ERP have taken place since then on finalising the report, particularly on point of fact and context.• Final sign-off expected later in June with a draft Action Plan from the Department being finalised and submitted (with the Report) to Government in the summer.• Courts Service review will formally commence on 27th June with a meeting between the Management Board of the Courts Service, the external review panel and the capability review team.		
Q&A'S		
Why did the review of the Department of Transport, Tourism and Sport take so long to complete?		
<p>This was the pilot review under the capability review programme with a significant number of interviews and engagements held with staff of the Department and external stakeholders. The Department has a diverse business remit which necessitated an extensive number of engagements. A number of learnings are being taken on board from this pilot phase to aid with streamlining the process for future reviews.</p>		
When will the Courts Service review conclude?		
<p>The review of the Courts Service is commencing, with an early action being the development of a detailed project plan which will include the scope and timeframes for the review is to be agreed with the Courts Service.</p>		